XRMapper Privacy Policy

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Xradar Inc, Burnaby, BC



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XRMapper Privacy Policy

Effective date: September 23, 2026

XRMapper is developed and published by Xradar BC Inc. This Privacy Policy explains how **XRMapper** collects, uses, stores, and transmits information. In this Privacy Policy, “user,” “you,” and “your” mean any individual who installs, accesses, or uses **XRMapper**, including an individual using **XRMapper** on behalf of a company or other organization. Where **XRMapper** is used on behalf of an organization, references to the user may include both the individual operating the software and the organization responsible for the license.

Information XRMapper collects

XRMapper collects limited information needed to provide its complimentary and software-licensing functions. When starting the complimentary period, **XRMapper** may transmit:

- A company name or email address supplied by the user
- A machine identifier
- Complimentary period start and expiration dates
- The installed **XRMapper** version

When activating a license, **XRMapper** may transmit:

- The license key
- The company or organization name
- The email address supplied by the user
- A machine identifier
- The installed **XRMapper** version

The machine identifier is generated by applying a cryptographic hash to selected hardware identifiers. **XRMapper** transmits the resulting identifier, rather than the underlying processor, motherboard, or BIOS serial numbers. During subsequent license validation or deactivation, **XRMapper** may transmit the machine identifier, application version, and previously issued activation token.

How this information is used

The information is used only to:

- Start and administer the complimentary use period
- Activate **XRMapper** licenses
- Associate a license with an authorized device
- Validate license status and expiration
- Provide offline licensing grace periods
- Deactivate a device and make its license available for another authorized device
- Provide licensing support and process extension requests
- Prevent unauthorized or fraudulent use of licenses

XRMapper does not use this information for advertising or user profiling.

Project and survey data

XRMapper processes and export data locally on the user's device, including but not limited to handling **XRMapper** projects, handling imported images, converting and resampling imported images, handling user created annotations, handling exports in various formats, including ESRI Shapefiles[1], AutoDesk DXF files[2], Comma-Separated Values or CSV files[3] and image files. **XRMapper** does not automatically upload user projects, survey measurements, GPS files, drawings, annotations, reports, or exported results to Xradar BC Inc. or to the **XRMapper** licensing service. If a user independently sends files to Xradar BC Inc. for technical support, those files will be used only to provide the requested support.

Local storage

XRMapper stores license and trial information locally on the user's device. This may include:

- An activation token
- The machine identifier associated with the token
- License-validation timestamps
- License-expiration information
- Complimentary period start and expiration information
- Offline grace-period information

[1] https://www.esri.com/content/dam/esrisites/sitecore-archive/Files/Pdfs/library/whitepapers/pdfs/shapefile.pdf

[2] https://images.autodesk.com/adsk/files/autocad_2012_pdf_dxf-reference_enu.pdf

[3] https://www.ibm.com/docs/en/engineering-lifecycle-management-suite/doors-next/7.1.0?topic=files-csv-file-format-examples

Local licensing information is protected using Windows data-protection facilities associated with the current Windows user account. User-created projects and exports are stored in locations selected by the user.

Transmission and security

Licensing information is transmitted to the **XRMapper** licensing service using encrypted HTTPS connections. **XRMapper** uses reasonable administrative and technical safeguards designed to protect licensing information. However, no electronic storage or transmission method can be guaranteed to be completely secure.

Sharing and disclosure

Xradar BC Inc. does not sell or rent personal information.

Information may be processed by service providers that host or operate the **XRMapper** licensing service, including Microsoft Azure[4]. These providers may process information only as necessary to provide their services.

Information may also be disclosed when required by law, regulation, legal process, or a valid governmental request, or when reasonably necessary to protect the rights, security, or integrity of Xradar BC Inc., its users, or the public.

Microsoft may independently process information related to downloading, purchasing, installing, or updating **XRMapper** through the Microsoft Store. Microsoft's processing is governed by Microsoft's own privacy terms and is separate from **XRMapper**'s licensing service.

Data retention

Licensing and trial/complimentary records are retained for as long as reasonably necessary to administer licenses, provide support, prevent unauthorized reuse, satisfy legal or accounting obligations, and resolve disputes.

Locally stored activation information is removed when a device is successfully deactivated. Trial records may remain locally or on the licensing service to prevent the complimentary period from being restarted improperly.

[4] https://azure.microsoft.com/en-ca

User choices and rights

Users may:

- Choose whether to start the complimentary period
- Deactivate an activated device from within **XRMapper**
- Contact Xradar BC Inc. to request access to, correction of, or deletion of their personal information
- Contact Xradar BC Inc. with questions about licensing records or this policy

Some information may need to be retained where required by law or where necessary to maintain licensing, security, and fraud-prevention records. Deleting licensing information may prevent **XRMapper** from validating or continuing an activated license.

Children's privacy

XRMapper is intended for professional and business use and is not directed toward children. Xradar BC Inc. does not knowingly collect personal information from children through **XRMapper**.

Changes to this policy

This Privacy Policy may be updated when **XRMapper**'s features, licensing service, or legal obligations change. The effective date at the beginning of the policy identifies the latest revision.

Contact

For privacy questions or requests, contact:

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